# THE COMPLIANCE ENGINE IMPLEMENTATION PLAN



# Sedalia Fire Department

BRYCER LLC.

THE COMPLIANCE ENGINE 4355 Weaver Pkwy. St 230. Warrenville, IL 60555

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# THE COMPLIANCE ENGINE

The Compliance Engine is a simple, internet-based tool for code officials to track and drive code compliance, reduce false alarm activity, and provide a safer community. It provides a secure cloud environment in which third party contractors that inspect, test, and maintain fire protections systems, submit their reports via Brycer's web portal direct to the Fire Department, facilitating a more efficient review, tracking, and follow-up process with occupants to correct deficiencies and maintain systems. In addition to the web-based technology, our services include a team to administer hard and soft copy notifications and perform follow up calls to help increase testing and maintenance activity in a given jurisdiction. The end result is a comprehensive and accurate aggregation of data around which buildings have what types of systems, when they were last tested, and if there are any open deficiencies that could jeopardize their successful deployment in the event of an incident. With The Compliance Engine, the AHJ (Authority Having Jurisdiction) will be better equipped to do more with less in their mission to drive 100% code compliance with fire and life safety laws

#### **Current Landscape:**

- 40% of life safety systems go uninspected or maintained every year
- 32.5% of false alarms are due lack of maintenance and testing
- 29% of fire code official's time is spent administering 3<sup>rd</sup> Party ITM reports
- 95% of AHJs do not have the resources to enforce their adopted fire code
- Current Process is manual, paper based, reactionary, inefficient and expensive

# The Compliance Engine Benefits:

- Drives 100% Compliance with fire & life safety code
- Electronically collects, organizes and tracks fire and life safety test results
- Offers API Services with RMS and software inspection companies
- Maximizes limited resources, saves time and streamlines communication
- Built to ensure a safer environment for firefighters, citizens and guests
- Saves AHJs money while strengthening life safety and offers cost recovery

#### **Revenue Model:**

- Free for Fire Department
- Zero charge to the building owners
- Fee paid by 3<sup>rd</sup> party contractors on per system, per premises, per annum basis
- Delivers Compliance resulting in new business and maintenance revenue for 3<sup>rd</sup> party contractors
- Endorsed by IKECA, Arizona Fire Alarm Assoc. and Western Fire Chiefs Assoc

Learn more at <a href="www.thecomplianceengine.com">www.thecomplianceengine.com</a> or 630-413-9511 Collect. Connect. Comply.

# **Notable National Partners:**

Los Angeles, CA
Chicago, IL
Phoenix, AZ
San Diego, CA
San Jose, CA
Austin, TX
Seattle, WA
Oklahoma City, OK
Albuquerque, NM
Kansas City, MO

Colorado Springs, CO
Raleigh, NC
Long Beach, CA
Wichita, KS
Corpus Christi, TX
Greensboro, NC
Laredo, TX
Boise, ID
Tacoma, WA
State of Mississippi

State of Maryland
State of Nevada
Springfield, MO
Naperville, IL
Syracuse, NY
Scottsdale, AZ
Fort Lauderdale, FL
Newport News, VA

# **IMPLEMENTATION TASK LIST**

TCE will do majority of the work to ensure the Sedalia Fire Department goes live and runs efficiently. However, we kindly ask that the following list of tasks is completed by the Sedalia Fire Department, in order to complete the implementation process. Completing these in a timely manner will allow for the simplest and smoothest transition into our system.

Implementation Tasks	Responsible Party	Completed
Send Main Contact Info (Name, Phone, Email, Title)	АНЈ	
Send Copy of Department Logo	АНЈ	
Send Copy of Electronic Signature	АНЈ	
Send List of Top Inspection Companies	TCE	
Send Data Extraction of Properties (Address, Name, City, State, Postal, Contact Info, Systems)	TCE & AHJ	
Approve Notifications	АНЈ	
Send AHJ Press Release	TCE	
Send ITM Letter	TCE	
Call Top ITMs	TCE	
Set AHJ Training Prior to Go Live	TCE	
Go Live	TCE & AHJ	

# LIST OF SYSTEMS TCE TRACKS

System Type
Air Sampling System
Automatic Closing Fire Assemblies
Chemical Storage Room
Clean Agent
Commercial Kitchen Exhaust Cleaning
Emergency Power Battery / Unit Lighting
Emergency Power Generator
Emergency Responder Radio Coverage System
Fire Alarm
Fire Escape
Fire Pump
Foam System
Gas Detection Systems
Hood Suppression System
Leak Detection
Paint / Spray Booth Suppression
Pressure Reducing Valves (PRV's)
Private Fire Hydrant
Rental Property Inspection
Rescue Air System
Smoke Management Systems
Special Suppression System
Sprinkler System (Dry & Wet)
Standpipe
Water Monitor
Water Tank



Additional tracking for backflow and conveyance systems available.

# **EXAMPLE NOTIFICATION TEMPLATES**

Please note that **BOLD** texts are auto populated fields from our system. Any additional information added to these areas will be added into our system and will be used on all templates including those field types.

These templates have been created with common language that most jurisdictions can utilize without much change. Should you see the need to change certain language to fit within your jurisdictions guidelines please add the changes and submit back for final modification into our system.

If you feel satisfied with the way the templates have been created, please let us know and these will be loaded as your default templates in our system for notifications. If at any time, you foresee the need for changes within the templates, please contact our office. We will happily work with you to get the changes completed and reset all notifications so they reflect the needed adjustments.

YOUR DEPARTMENT NAME
231 S BEMINSTON AVE STE 850
PMB 47649
SAINT LOUIS, MO
63105- 1920

FIRE

**System Type - Contractor of Record:** 

SYSTEM TESTING COMPANY (555) 555-5555 THEIREMAIL@COMPANY.COM

MONTH DAY, YEAR

BUILDING IN YOUR CITY 1234 MAIN RD YOUR CITY, IL 60540

Re: SYSTEM TYPE INSPECTION RENEWAL - 1234 MAIN RD, YOUR CITY, STATE ZIPCODE

Dear Building Occupant/Owner:

In accordance with the (YOUR CODE), our records indicate the **SYSTEM TYPE** is <u>coming due</u> for inspection by a licensed company and must be tested within the month of your renewal date which is **01/21/20**.

It is the responsibility and requirement of the inspection company testing your system to submit all test reports to us via the web at <a href="https://www.thecomplianceengine.com">www.thecomplianceengine.com</a>.

If you have questions regarding this notification, please contact our Compliance Program Partner BRYCER LLC at 630-413-9511 or via email at <a href="mailto:support@mybrycer.com">support@mybrycer.com</a>

Sincerely Yours in Life & Fire Safety,

Digital Signature

YOUR NAME
YOUR TITLE
YOUR DEPARTMENT NAME



IRN 1652955 NID 3207859

YOUR DEPARTMENT NAME
231 S BEMINSTON AVE STE 850
PMB 47649
SAINT LOUIS, MO
63105- 1920



# **System Type - Contractor of Record:**

SYSTEM TESTING COMPANY (555) 555-5555 THEIREMAIL@COMPANY.COM

MONTH DAY, YEAR

BUILDING IN YOUR CITY 1234 MAIN RD YOUR CITY, IL 60540

# Re: SYSTEM TYPE INSPECTION OVERDUE - 1234 MAIN RD, YOUR CITY, STATE ZIPCODE

Dear Building Occupant/Owner:

Our records indicate the **SYSTEM TYPE** is now overdue and was to be tested within the month of your renewal date which was **01/21/20**. In order to avoid penalties, as provided by law for such violations, you must take immediate action.

# **Actions Required:**

- 1. Have your SYSTEM TYPE inspected, tested and maintained by a licensed company and,
- **2.** Upon completion, have your inspection company submit the test results to us at www.thecomplianceengine.com.
- **3.** If this inspection has been completed you must notify your testing company that a copy of this report must be submitted to us at <a href="https://www.thecomplianceengine.com">www.thecomplianceengine.com</a>. It is the contractor's responsibility to submit the documentation.

If you have questions regarding this notification, please contact our Compliance Program Partner BRYCER LLC at 630-413-9511 or via email at <a href="mailto:support@mybrycer.com">support@mybrycer.com</a>

Sincerely Yours in Life Fire Safety,

Digital Signature

YOUR NAME
YOUR TITLE
YOUR DEPARTMENT NAME



YOUR DEPARTMENT NAME
231 S BEMINSTON AVE STE 850
PMB 47649
SAINT LOUIS, MO
63105- 1920



**System Type - Contractor of Record:** 

SYSTEM TESTING COMPANY (555) 555-5555 THEIREMAIL@COMPANY.COM

MONTH DAY, YEAR

BUILDING IN YOUR CITY 1234 MAIN RD YOUR CITY, IL 60540

Re: SYSTEM TYPE INSPECTION DEFICIENCIES FOUND - 1234 MAIN RD. YOUR CITY. STATE ZIPC
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Dear Building Occupant/Owner:

A recent inspection of your **SYSTEM TYPE** at <u>premise address</u> on <u>date of inspection</u> by ITM COMPANY revealed the violations listed below.

This notice is an ORDER TO COMPLY. Your failure to comply with this notice before re-inspection (30 days from date of letter) may make you liable for the penalties provided for by law for such violation(s).

#### **DEFICIENCIES**

**Deficiency Found:** 

**Deficiency Found:** 

It is the responsibility and requirement of the inspection company to submit all corrections to us via the web at <a href="https://www.thecomplianceengine.com">www.thecomplianceengine.com</a>.

If you have questions regarding this notification, please contact our Compliance Program Partner BRYCER LLC at 630-413-9511 or via email at <a href="mailto:support@mybrycer.com">support@mybrycer.com</a>

Sincerely Yours in Life & Fire Safety,

Digital Signature

YOUR NAME
YOUR TITLE
YOUR DEPARTMENT NAME



IRN 1652955 NID 3207859

# **AHJ Sample Requirement Letter to Fire Protection Contractors**



Dear Service Provider,

The AHJ Name has instituted a new process for service providers who inspect and test fire protection systems. Effective **Go Live Date** all compliant & non-compliant fire protection systems test reports are required to be sent to the AHJ Name electronically by your respective organization via The Compliance Engine's online system at www.thecomplianceengine.com.

The AHJ Name is dedicated to delivering 100% compliance with our adopted Fire Code. This web-based service will aggregate, track and streamline the collection of compliance data of our jurisdiction's systems. Property owners will receive timely proactive notifications of their testing requirements, and the AHJ Name will gain the ability to better mitigate the risk in our community by improving public safety to our citizens.

All service providers who inspect or test fire protection systems within the AHJ Name's jurisdiction are required to register and submit all test, inspection and service reports via The Compliance Engine. All reports must be submitted in accordance with the testing schedule and requirements outlined in our adopted fire code.

# Benefits to you:

- Increases market opportunity and demand for your fire protection services
- Ensures all reports arrive, affording you the ability to track our department's follow up
- Enhances maintenance revenue and timeliness of deficiency corrections
- Improves customer retention with renewal notifications identifying you as company of record
- Minimizes non licensed contractors from working in your market

This proven process requires the service provider pay a nominal filing fee at the time of submittal. There is no fee to register your company with The Compliance Engine. Once registered, pricing is viewable under AHJ Name icon in The Compliance Engine. If you are a licensed fire protection system contractor and are not currently registered with Brycer, please do so at www.thecomplianceengine.com.

We look forward to partnering with you to better protect and serve our community. We are confident this will benefit us ALL.

Sincerely,

Digital Signature

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#### **TCE OVERVIEW**

# **Keys to Getting Started:**

- Register at <u>www.thecomplianceengine.com</u>
- Sign up for training
- Complete account set up by entering all inspectors, inspector licenses, and company licenses
- Add Users and company logo for brand awareness
- Add TCE link to your webpage

#### **Key Processes to Know: Check the TCE HELP Portal for Direction Visuals**

- Select correct template for each report submitted: Fire Alarm, Sprinkler, Kitchen Hood, etc.
- Enter all test reports and type out deficiencies
- Attach pdf version of inspection report when using short form (fire protection systems only)
- Ensure all reports entered are submitted for payment
- Update deficiency tracking to inform AHJ that violations have been corrected
- Check notifications icon to track sent out by AHJ
- Open inspection reports are saved reports not yet submitted to AHJ, if not submitting these to AHJ delete
- Submit a new-premises when necessary (if you cannot locate the premises in the existing database)
- View your transaction list to confirm correct payment
- Create new users when necessary
- Update credit card information

# **Systems Tracked:**

# (customize per AHJ)

- Automatic Fire Sprinkler
- Automatic Closing Fire Assemblies
- 5yr Obstruction Sprinkler
- Fire Alarm System
- · Commercial Kitchen Hood Suppression
- Commercial Kitchen Hood Cleaning
- Standpipe
- · Active Smoke Control
- Private Hydrant System
- · Fire Pump
- Spray Booth
- Emergency Generator
- · Emergency Radio Responder Coverage System
- Special Suppression

# **PRICING MODEL**





System Type	Price
Active Smoke Control System	\$15.00
Automatic Fire Sprinkler System	\$15.00
5- Year Sprinkler	\$15.00
Commercial Kitchen Exhaust System (Cleaning)	\$15.00
Commercial Kitchen Hood Suppression System	\$15.00
Emergency Generator	\$15.00
Emergency Radio Responder Coverage System	\$15.00
Fire Alarm System	\$15.00
Fire Doors	\$15.00
Fire Escape	\$15.00
Fire Pump	\$15.00
Private Hydrant System	\$15.00
Special Suppression System	\$15.00
Spray Booth	\$15.00
Standpipe	\$15.00

Revised January 5, 2021

<sup>\*\*\*</sup>REPORTS SUBMITTED AFTER 30 DAYS FROM THE INSPECTION DATE WILL INCUR A \$5.00 LATE FEE\*\*\*

<sup>\*\*\*</sup>REPORTS SUBMITTED AFTER 120 DAYS FROM THE INSPECTION DATE WILL INCUR A \$15.00 LATE FEE\*\*\*

# PLEASE ADD TCE TO YOUR AHJ WEBSITE:

You may add TCE to your webpage in whichever format works best for your AHJ. Example verbiage provided below:

Fire Protection System Inspection, Testing & Maintenance

All fire protection systems in {jurisdiction} are required by the fire code to be inspected tested and maintained on regular intervals. Please see fire code for schedule (add hyperlink). The purpose of these inspections is to ensure the system will operate properly in the event of an incident, ensuring a safe environment by minimizing the risk of life and property loss.

The {jurisdiction} has contracted with BRYCER, LLC to help manage the fire protections systems inspection, testing and maintenance program. All contractors who perform inspection, testing and maintenance services of fire protection systems are required to electronically submit all compliant and non-compliant reports to the department via <a href="https://www.thecomplianceengine.com">www.thecomplianceengine.com</a>

Fire Protections Systems electronically tracked by {AHJ} include: (this is specific to the AHJ)

- Automatic Fire Sprinkler Systems
- Fire Alarm
- Commercial kitchen hood suppression systems
- Standpipes
- Active smoke control systems
- Fire pumps
- Spray booth
- Emergency generators
- Special Suppression/clean-agent systems

Contractors are required to submit test results to {AHJ} on behalf of their customers. Register with The Compliance Engine here.

Contact BRYCER, LLC for any training/support related questions at 1-630-413-9511 or email <a href="mailto:support@mybrycer.com">support@mybrycer.com</a>

#### **EXAMPLES:**

# Oklahoma City, OK

# Starting October 1, 2020, ALL reports must be submitted via TCE ONLY.

Please be sure your ITM service provider and/or maintenance department is aware of this upcoming change.

The Compliance Engine (TCE) will charge a \$15.00 processing fee for each system directly to the ITM Service providers. ITM Service providers may or may not include this fee on your invoice.

Contractors that need to register or may want additional training, you can do so by going to <a href="https://www.thecomplianceengine.com">www.thecomplianceengine.com</a> and clicking on the link labeled "REGISTER" or "TRAINING" in the upper right hand corner. If you have any questions or concerns, please call 630-413-9511.

# Los Angeles, CA

#### What is the process?

If a Chief's Regulation No. 4 test is required, please contact a certified tester to schedule and perform your test.

- The certified tester must submit the test results on Fire Department approved forms, electronically through the compliance engine at <a href="http://www.thecomplianceengine.com">http://www.thecomplianceengine.com</a> within 7 days
- Repair and Retest: If defects are found in equipment that is being tested, correction on such defects shall commence forthwith and shall be completed as soon as possible, but in every case within 30 days of the initial test. At the completion of such repair, the system or device shall be retested as necessary to determine that it is fully operable.
- For Information on The Compliance Engine (TCE) Please Review
  - Register for TCE
  - Login to TCE
  - FAO

# Seattle, WA

