

TERMS AND CONDITIONS FOR UTILITY SERVICE

Billing: Each month customers are billed for utility services that have been rendered to them. Billing of the City is divided into three districts, District 1 is billed on or about the 10th of each month, District 2 is billed on or about the 20th of each month, and District 3 is billed on or about the 30th of each month. Bills are due upon receipt and delinquent at ten (10) days from the date of the bill.

Sanitation Telephone #660-827-3000 ext. 1178

Payment Options:

In person or by mail - 200 S. Osage, Sedalia, MO 65301

After hours drop box - South side of City Hall, 200 S. Osage, Sedalia, MO 65301 (big blue box)

Online - <https://sedaliamo.merchanttransact.com/>

By Phone - (660) 826-1234 #2

Auto draft - Can be setup by customer at <https://sedaliamo.merchanttransact.com/> or by filling out a Utility Bill Bank Draft Authorization Form available at City Hall or online at www.sedalia-water.com.

Late Payment Penalty: If payment is delinquent by twenty (20) days a ten-percent (10%), penalty will be assessed to your account.

Deposit: Owners and Renters are required to pay a \$100.00 deposit to start Water service.

Non-payment Disruption of Service: Your service may be disconnected at any time if the account becomes forty-five (45) days past due. If your service is subject to disconnection for non-payment, you will be required to pay the past due balance and a disconnect fee of thirty-five (35.00) before your service will be restored.

Reconnection of Utility Services: In order to have services reconnected following disruption for non-payment, you will be required to bring your account current, including fee. Reconnections will only be performed during business hours of 8:00 a.m. to 5:00 p.m.

***If your service is disconnected for non-payment on two occasions an additional \$100.00 may be required before your service will be restored.**